## Sarah Alban

From: Esri Telecommunications Team <newsletter@esri.com>

Sent: Wednesday, October 15, 2014 11:56 AM

To: Sarah Alban

**Subject:** Better Customer Service in One Hour



## The Customer Is Always Right

Find out how BASE lowered incidence tickets and improved customer satisfaction. Register for the free webinar Leveraging GIS to Improve Mobile Operator Customer Experience and Enhance Operations. The webinar starts at 8:00 a.m. (PST) on November 12.

Presented by BASE and Enghouse Networks, this one-hour webinar breaks down how BASE rolled LTE and 4G across Belgium. The solution from Enghouse Networks gave BASE staff members direct access to the answers their customers wanted when they needed them.

Get the most out of your wireless network with this solution. Register today.

Register

## **Webinar Details**

Wednesday, November 12

8:00 a.m. - 9:00 a.m. PST

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