Sarah Alban

From: Esri <newsletter@esri.com>

Sent: Wednesday, November 05, 2014 9:15 AM

To: Sarah Alban

Subject: Don't Miss This Free Customer Service Webinar



They Have 40 Years of Experience

Learn how GIS can enhance customer service when you register for the free *Leveraging GIS to Improve Mobile Operator Customer Experience and Enhance Operations* webinar at 8:00 a.m. (PST) on November 12.

Learn how Enghouse Networks helped BASE reduce incidence tickets; improve customer satisfaction; and connect call centers, risk-management departments, and fraud agents during its 4G rollout. Enghouse Networks senior consultant Sergio Palladini and BASE network tools manager Alain Bosman will show how GIS sped information access throughout the company during a critical project.

Webinar Details

Wednesday, November 12

8:00 a.m. - 9:00 a.m. PST

Sign Me Up

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